

# Privacy statement

## 1. Introduction

- 1.1. NearOnes B.V. (**NearOnes**) is located at the Europalaan 400-4 (3526 KS) in Utrecht. NearOnes hosts the website [www.nearones.com](http://www.nearones.com) (the **Platform**). Through the Platform, a person with a task (the **Taskgiver**) can engage an individual service provider (the **Tasktaker**) to perform a task for a certain fee (the **Task Fee**).
- 1.2. The Taskgiver and Tasktaker both qualify as a user of the Platform. Where it regards the contractual relationship between Taskgiver and Tasktaker on the one hand and NearOnes on the other hand, the Taskgiver and Tasktaker will be generally referred to as a **User** individually and as **Users** collectively.
- 1.3. This privacy statement provides for an overview of NearOnes' policy on gathering, collecting, managing and sharing data.

## 2. Use of data by NearOnes

### *Personal data*

- 2.1. By using the Platform, you may provide NearOnes with personal data including your name, address, age, profile picture, bank account details, insurance information and any personal data included in the messages you sent through the Platform.

### *User data*

- 2.2. By using the Platform, you will provide NearOnes with user information including your task history, your cancellation history, your reviews, your search history, your payment history and your clicking behavior.

### *Purposes*

- 2.3. NearOnes will use your data for the purpose of:
  - performing its contractual obligations towards you;
  - enabling you to enter into task agreements on the Platform;
  - improving the quality of its Platform in the future;
  - ensuring your identity;
  - offering support in case of questions or problems on the Platform;
  - analyzing your behavior on the Platform; and
  - providing you with relevant advertisements.
- 2.4. NearOnes does not store your personal data for longer than necessary for the purpose of providing you with its services or complying with the applicable law. NearOnes will delete your personal data after your account has not been used for a period of 12 months.
- 2.5. Upon your request, NearOnes shall promptly delete your personal data, user profile and account. However, NearOnes is legally obliged to store invoices for a duration of 7 years.

- 2.6. NearOnes will only share your contact details with third parties in case a task agreement is being entered into. NearOnes will only share your personal data with third parties for the purpose of performing its obligations under the user agreement, in case of suspicion of fraud, with your prior written consent or in cases where NearOnes is obliged to share this data by law. Furthermore, we will use your pseudonymized or anonymized data for analytical purposes.
- 2.7. While NearOnes cannot guarantee full security of your data, it will always handle your data confidentiality and take all reasonable precautions against third parties gaining illegal access to your data.

### **3. Use of data by third parties**

- 3.1. The website [www.nearones.com](http://www.nearones.com) and the Platform may contain links to third-party apps and websites. These parties have established their own privacy policies that may differ from the one established by NearOnes itself. For this reason, we advise all Users to carefully read the privacy statement of any third party before using their services.

### **4. Cookies**

- 4.1. NearOnes uses cookies to provide you with a better experience on its website and Platform. For example, these cookies allow for NearOnes to recognize the device on which you are using the Platform.
- 4.2. NearOnes uses at least the following types of cookies:
  - functional cookies for your current use of the Platform;
  - analytical cookies to improve your future experience on the Platform; and
  - marketing cookies to provide you with relevant advertisements.

### **5. Requests**

- 5.1. NearOnes will provide you with an overview of your personal data and delete such data at your request. A request to provide you with an overview or delete your data can be sent by email to [privacy@nearones.com](mailto:privacy@nearones.com).

### **6. Contact**

- 6.1. Should you have any questions or comments, feel free to call us on +31 20 11 22 33 44 or send an email to [privacy@nearones.com](mailto:privacy@nearones.com).